

## Annexure 1

## Redressal of Complaints Received During the Period: 01/05/2026 to 31/05/2026

Name of the Mutual Fund: **Capitalmind Mutual Fund**

Total Number of Folios: 13,156

## Part A: Total Complaints Report (including complaints received through SCORES)

Complaint code	Type of complaint#	(a) No. of complaints pending at the beginning of the period	(b) No of complaints received during the period	Action on (a) and (b)									
				Resolved					Non Actionable *	Pending			
				Within 30 days	30-60 days	60-180 days	Beyond 180 days	Average time taken ^ (in days)		0-3 months	3-6 months	6-12 months	Beyond 12 months
I A	Non-receipt of amount declared under Income Distribution cum Capital Withdrawal Option	0	0	0	0	0	0	0	0	0	0	0	0
I B	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal Option	0	0	0	0	0	0	0	0	0	0	0	0
I C	Non-receipt of Redemption Proceeds	0	0	0	0	0	0	0	0	0	0	0	0
I D	Interest on delayed payment of Redemption	0	0	0	0	0	0	0	0	0	0	0	0
II A	Non-receipt of Statement of Account / Unit Certificate	0	0	0	0	0	0	0	0	0	0	0	0
II B	Discrepancy in Statement of Account	0	0	0	0	0	0	0	0	0	0	0	0
II C	Data corrections in Investor details	0	0	0	0	0	0	0	0	0	0	0	0
II D	Non-receipt of Annual Report / Abridged Summary	0	0	0	0	0	0	0	0	0	0	0	0
III A	Wrong switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0	0
III D	Wrong or excess charges / load	0	0	0	0	0	0	0	0	0	0	0	0
III E	Non-updation of changes viz. address, PAN, bank details, nomination, etc.	0	0	0	0	0	0	0	0	0	0	0	0
III F	Delay in allotment of Units	0	0	0	0	0	0	0	0	0	0	0	0
III G	Unauthorized Redemption	0	0	0	0	0	0	0	0	0	0	0	0
IV	Others	0	0	0	0	0	0	0	0	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

# Including against its authorised persons / distributors / employees, etc.

\* Non-actionable: complaints that are incomplete or outside the scope of the mutual fund.

^ Average Resolution Time = Sum of time taken to resolve each complaint in the month ÷ Total complaints resolved in the month.

## Part B: Report on Complaints Received Through SCORES

Complaint code	Type of complaint#	(a) No. of complaints pending at the beginning of the period	(b) No of complaints received during the period	Action on (a) and (b)									
				Resolved					Non Actionable *	Pending			
				Within 30 days	30-60 days	60-180 days	Beyond 180 days	Average time taken ^ (in days)		0-3 months	3-6 months	6-12 months	Beyond 12 months
I A	Non-receipt of amount declared under Income Distribution cum Capital Withdrawal Option	0	0	0	0	0	0	0	0	0	0	0	0
I B	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal Option	0	0	0	0	0	0	0	0	0	0	0	0
I C	Non-receipt of Redemption Proceeds	0	0	0	0	0	0	0	0	0	0	0	0
I D	Interest on delayed payment of Redemption	0	0	0	0	0	0	0	0	0	0	0	0
II A	Non-receipt of Statement of Account / Unit Certificate	0	0	0	0	0	0	0	0	0	0	0	0
II B	Discrepancy in Statement of Account	0	0	0	0	0	0	0	0	0	0	0	0
II C	Data corrections in Investor details	0	0	0	0	0	0	0	0	0	0	0	0
II D	Non-receipt of Annual Report / Abridged Summary	0	0	0	0	0	0	0	0	0	0	0	0
III A	Wrong switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0	0
III D	Wrong or excess charges / load	0	0	0	0	0	0	0	0	0	0	0	0
III E	Non-updation of changes viz. address, PAN, bank details, nomination, etc.	0	0	0	0	0	0	0	0	0	0	0	0
III F	Delay in allotment of Units	0	0	0	0	0	0	0	0	0	0	0	0
III G	Unauthorized Redemption	0	0	0	0	0	0	0	0	0	0	0	0
IV	Others	0	0	0	0	0	0	0	0	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

# Including against its authorised persons / distributors / employees, etc.

\* Non-actionable: complaints that are incomplete or outside the scope of the mutual fund.

^ Average Resolution Time = Sum of time taken to resolve each complaint in the month ÷ Total complaints resolved in the month.

**Part C: Trend of Monthly Disposal of Complaints (including complaints received through SCORES)**

SN	Month	Carried Forward from Previous Month	Received	Resolved*	Pending**
1	April 2026	0	0	0	0
2	May 2026	0	0	0	0
3	June 2026	–	–	–	–
4	July 2026	–	–	–	–
5	August 2026	–	–	–	–
6	September 2026	–	–	–	–
7	October 2026	–	–	–	–
8	November 2026	–	–	–	–
9	December 2026	–	–	–	–
10	January 2027	–	–	–	–
11	February 2027	–	–	–	–
12	March 2027	–	–	–	–
<b>Grand Total</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

\* Should include complaints of previous months resolved in the current month, if any.

\*\* Should include total complaints pending as on the last day of the month, if any.

**Part D: Trend of Annual Disposal of Complaints (including complaints received through SCORES)**

SN	Year	Carried Forward from Previous Year	Received During the Year	Resolved During the Year	Pending at End of Year
1	2025–26	0	3	3	0
2	2026–27	0	0	0	0
<b>Grand Total</b>		<b>0</b>	<b>3</b>	<b>3</b>	<b>0</b>